



**A Regional P&C Insurance company has embarked on phase wise migration of documents from Legacy platform to OpenText Exstream.**

## Results

- Streamlining operations through consolidating of the legacy word document templates into smaller number of templates.
- Configuring Exstream Empower components to allow business owners follow document editing workflow and edit the content of the Interactive letters.
- Configuration of Command Center & Exstream Delivery Manager modules for distributing communications.
- Worked closely with Business users for interactive forms design and development.

Business Situation	Challenge	Solution
<ul style="list-style-type: none"> <li>• Need for consolidating multiple document templates into smaller number of templates.</li> <li>• Need for capabilities to allow business owners to collaborate and edit the content of the interactive letters.</li> </ul>	<ul style="list-style-type: none"> <li>• Rebranding of 1700+ word documents.</li> <li>• Unstructured LAN based folder structure causing issues with correspondence template management.</li> <li>• Inconsistent customer communication, and lack of personalized communications.</li> <li>• Shorter time line to migrate the word documents to Exstream.</li> <li>• Fulfillment of Empower documents via Command center within Exstream instead of web service.</li> </ul>	<ul style="list-style-type: none"> <li>• Implemented VM practice accelerators for document migration and design – saved significant design effort to meet time lines.</li> <li>• Instituted deployment processes, checklists, custom scripts for package comparison to reduce deployment defects.</li> <li>• Configuration of Command Center &amp; Exstream Delivery Manager modules for multi-channel distribution.</li> <li>• Configuring Exstream Empower components allow business owners to follow document editing workflow and edit the content of the Interactive letters.</li> <li>• Governance Reviews with Business and IT stakeholders.</li> </ul>

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## About ValueMomentum

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ValueMomentum provides Software & Services to Insurance, Healthcare & Financial Services firms.

Our Software is offered as part of our Foundry family of products that addresses Product Configuration, Rating, Underwriting and Agent Portal. Our Services offerings include Application Development & Systems Integration, Enterprise Content Management, Quality Assurance & Testing, Information Management & Business Intelligence and Customer Relationship Management.

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## Industry Recognition

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Recognized by Tech Decisions & Novarica as Winner of 2012 RAVE Award based on high scores achieved in Novarica's Average Customer Experience (ACE) Rankings and in an Insurance Networking News and Financial Insights (an IDC Company) survey as "Up & Coming" and "Adds Best Value".

Ranked 24th in Deloitte Technology Fast 50 India, 225th in Fast 500 APAC.; Information Week EDGE Award for "Product Design & Rating"



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